

From: "dianne v BASSETT"
To:
Date: 10/22/2008 4:40 PM
Subject: Questar billing error

It is my opinion that Questar should bill the customers who were erroneously billed the balance of the amount owed by each customer to those customers over a given period of time for repayment and not bill the remaining customers for their billing error. I do not feel that we should be billed anything on our bill to cover their error. It should be billed to those customers who used the service.

It really irks me to think that those customers do not think that they should be back billed for Questar's error when they are the ones who used the service.

Thank you

Dianne V. Bassett